# **CITY OF HAMILTON**

## <u>COMMUNITY SERVICES DEPARTMENT</u> (RECREATION DIVISION – DISTRICT OPERATIONS - LOCATION – VARIOUS-CITY WIDE)

#### CHANGE ROOM ATTENDANT

The Community Services Department is committed to its people and is dedicated to building a strong and healthy community. We are passionate about making a difference and are recognized for our excellence. We offer a respectful and supportive workplace that provides life-long learning opportunities, leadership, innovation and performance excellence.

We are looking for high performing public servants who are interested in experiencing a challenging, rewarding, enjoyable, and fulfilling career. The successful candidate will demonstrate an ability to provide excellent client service in a respectful, courageous, empathetic, just and ethical manner. Your ability to set and achieve personal goals, professional goals and contribute to the goals of the organization will result in high job satisfaction.

#### SUMMARY OF DUTIES

Reporting to the Aquatic or Recreation Supervisor, the attendant will monitor the change areas/restrooms within a recreation facility.

#### **GENERAL DUTIES**

Checks clothes baskets and monitors lockers during public programs and provides security for same.

Ensures a safe environment in the change rooms.

Maintains a clean, safe and tidy work station.

Squeegees excess water from change room floor throughout swim as required.

Re-stocks paper products in restrooms as required

Acts as liaison between public and staff.

Performs other duties assigned which are related to the major responsibilities of the job.

Works in accordance with the provisions of applicable Health and Safety legislation and all City of Hamilton corporate and departmental policies and procedures related to Occupational Health and Safety.

### QUALIFICATIONS

- 1. Current Standard First Aid and CPR-C Award a Pre-Requisite.
- 2. Previous customer service experience related to duties listed above.
- 3. Demonstrated ability to communicate effectively with the public, peers, supervisors.
- 4. Available to work various hours during a seven day week operation.