

CITY OF HAMILTON

PUBLIC WORKS DEPARTMENT (WASTE MANAGEMENT DIVISION – LOCATION – 100 KING ST. W. 14th Floor)

ADMINISTRATIVE ASSISTANT II – WASTE MANAGEMENT

SUMMARY OF DUTIES

Reports to the Director. Provides confidential executive support to the Director and the Waste Management leadership team on a broad range of administrative issues affecting the operations of the Division and broader Public Works Department including but not limited to document preparation and formatting, records management, meeting coordination, attendance and equipment reconciliation. Co-ordinates administrative activities within the Division and follows-up on outstanding issues. Works independently on multiple activities and ensures deadlines are met and established procedures are followed.

Provides leadership and guidance to staff within the Division and participates in the recruitment process for junior staff as and when required.

GENERAL DUTIES

Provides confidential administrative support to the Director and the Waste Management leadership team.

Assumes responsibility for all routine administrative details within the Office of Director.

Assists the Director in business and administrative matters such as responding to inquiries and processing confidential matters.

Receives and screens all inbound telephone calls, e-mails and visitors to the office; refers and or redirects calls, emails or visitors as applicable.

Receives incoming mail; reviews, evaluates and distributes correspondence requiring priority attention of staff.

Prepares, composes, and proofreads correspondence and reports on a variety of subjects, both confidential and routine matters. Drafts replies on non-routine matters for the consideration of the Director. Takes meeting minutes and performs transcription as required.

Logs and processes Sub-Committee reports. Liaises with the Offices of the City Manager, General Managers and the Clerk to ensure report processing within defined guidelines.

Schedules appointments, arranges meetings, books facilities, organizes the delivery of presentation equipment, prepares necessary documentation, provides for catering arrangements and informs participants of arrangements.

Responds to inquiries and liaises with local officials, local boards, government agencies, outside organizations, internal staff and the general public and follows-up as needed.

Ensures timely processing of cheque requisitions, expense claims and review of same for accuracy of descriptions, account numbers, availability of funds and ensures appropriate terms of purchase and leases are exercised.

Monitors transaction listings, investigates discrepancies and processes journal vouchers.

Monitors requisitions and distribution of supplies and payment of accounts.

Maintains records for the Director on attendance and vacation.

Co-ordinates and arranges all travel, conference and course arrangements, and follows-up as appropriate.

Develops and maintains confidential and information filing systems.

Assists in the selection of office equipment, operating and office supplies and maintaining accurate inventory records.

Acts as the Director's contact person ensuring distribution of information to staff.

Works in accordance with the provisions of applicable Health and Safety legislation and all City of Hamilton corporate and departmental policies and procedures related to Occupational Health and Safety.

Performs other duties as assigned which are directly related to the responsibilities of the position.

QUALIFICATIONS

1. Graduate from an Office Administration or Business Program or possesses a combination of education and related office experience. Must have extensive administrative and organizational support experience at a senior level, be proficient in Business English, modern office practices and procedures. Knowledge of and ability to maintain confidentiality of sensitive or personal information.
2. Must be highly proficient in a computerized environment particularly in the use of Microsoft Office Suite products including Outlook, Word, PowerPoint, Access and Excel. Experience and knowledge of PeopleSoft, Adobe Professional and enterprise asset management software would be an asset.
3. Must have a high level of accuracy and speed in preparation and review for error-free written communication. Previous experience in preparation of reports, notices, information packages, spreadsheets, and charts.
4. Must relate readily to the public, elected officials and outside agencies, have a pleasant and professional manner, have initiative and the ability to carry out instructions without detailed direction. Supports and models the desired corporate behaviours which are Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service and Engaged and Empowered Employees.
5. Must be able to work independently on complex projects and co-ordinate activities with other parts of the organization to promote smooth and efficient communications and flow of information.
6. Demonstrated ability to work and adapt to a fast-paced changing environment, and effectively respond to the dynamics and complex work issues of the division and department.
7. Must be able to participate as an active member within an administrative team environment to coordinate, ensure consistency/adherence to practices, coverage and identify and recommend solutions. Must possess initiative, good judgement and positive attitude.
8. Experience in a related environment would be an asset.
9. Knowledge of general accounting principles, including ability to monitor accounts, maintain routine financial records, calculate, prepare and process invoices and accounts payable would be an asset.
10. Demonstrated ability to co-ordinate, assign and review work of junior staff and resolve work-related problems.
11. Must possess strong interpersonal skills, with demonstrated ability to work, independently and as part of a multi-disciplinary team.
12. Demonstrated ability to balance and effectively self manage workload in a dynamic work environment within prescribed timelines and adjust based on priorities.

THE INCUMBENT SHALL COMPLY WITH ALL HEALTH AND SAFETY POLICIES AND PRACTICES FOR THIS POSITION AND THE WORKPLACE.
