

CITY OF HAMILTON

PUBLIC WORKS DEPARTMENT (TRANSPORTATION DIVISION, - LOCATION – 77 JAMES ST N.)

ADMINISTRATIVE ASSISTANT II – PUBLIC WORKS

SUMMARY OF DUTIES

Reports to the Director. Provides confidential executive support on a broad range of administrative issues affecting the operations of the Department and Corporation. Co-ordinates administrative activities within the Department and follows-up on outstanding issues. Works independently on multiple activities and ensures deadlines are met and established procedures followed.

Assists in the acquisition of administrative services such as office space, supplies, office equipment and telephone services.

Provides leadership and guidance to support staff within the Department and participates in the recruitment process for junior staff as and when required.

GENERAL DUTIES

Provides confidential administrative support to the Director.

Assumes responsibility for all routine administrative details within the Office of Director.

Assists the Director in business and administrative matters such as responding to inquiries and processing confidential matters.

Receives and screens all inbound telephone calls, e-mails and visitors to the office; refers and or redirects calls, e-mails or visitors as applicable.

Receives incoming mail; reviews, evaluates and distributes correspondence requiring priority attention of staff.

Prepares, composes and proofreads correspondence and reports on a variety of subjects, both confidential and routine matters. Drafts replies on non-routine matters for the consideration of the Director. Takes dictation and performs transcription as required.

Logs and processes Standing Committee reports. Liaises with the Offices of the City Manager, General Managers, Executive Directors and the Clerk to ensure report processing within defined guidelines.

Schedules appointments, arranges meetings, books facilities, organizes the delivery of presentation equipment, prepares necessary documentation, provides for catering arrangements and informs participants of arrangements.

Responds to inquiries and liaises with local officials, local boards, government agencies, outside organizations, internal staff and the general public and follow-up as needed.

Ensures timely processing of cheque requisitions, expense claims and review of same for accuracy of descriptions, account numbers, availability of funds and ensures appropriate terms of purchase and leases are exercised.

Monitors transaction listings, investigates discrepancies and processes journal vouchers.

Monitors requisitions and distribution of supplies and payment of accounts.

Maintains records for the Director on attendance and vacation.

Co-ordinates and arranges all travel, conference and course arrangements, and follows-up as appropriate.

Develops and maintains confidential and information filing systems.

Assists in the selection of office equipment; i.e. photocopy machine, fax machine.

Acts as the Director's contact person ensuring distribution of information to staff.

Assists with interviewing, testing and hiring of the receptionist and students on placement.

Works in accordance with the provisions of applicable Health and Safety legislation and all City of Hamilton corporate and departmental policies and procedures related to Occupational Health and Safety.

Performs other duties as assigned which are directly related to the responsibilities of the position.

QUALIFICATIONS

1. Office Administration Program diploma or an acceptable combination of education and progressively responsible experience.
2. Must have extensive experience at a senior administrative assistant level.
3. Previous experience in handling confidential or sensitive information.
4. Strong knowledge of general office procedures involving procurement, travel arrangements, budget management and reports.
5. Must have a superior level of accuracy and speed in preparation of written communication.
6. Demonstrated ability to format and write reports, maintain up to date and relevant records and information systems.
7. Must be proficient in Business English.
8. Professional, responsible and positive work attitude is essential.
9. Experience in a computerized environment. Superior working knowledge of Word, Excel, Microsoft Outlook, PowerPoint, and PeopleSoft.
10. Experience in a related environment would be an asset.
11. Must relate readily to the public and outside agencies, have a pleasant manner, have initiative and the ability to carry out instructions without detailed direction.
12. Must possess, initiative, good judgement and the ability to take on a leadership role and to mentor junior staff.
13. Knowledge of general accounting principles, including ability to monitor accounts, maintain routine financial records, calculate, prepare and process invoices and accounts payable would be an asset.
14. Demonstrated ability to co-ordinate, assign and review work of junior staff and resolve work-related problems.

15. Must be able to work independently on complex projects and co-ordinate activities with other parts of the organization to promote smooth and efficient communications and flow of information.
16. Demonstrated ability to work and adapt to a fast paced changing environment, and effectively respond to the dynamics and complex work issues of the department.
17. Must possess strong interpersonal skills, with demonstrated ability to work, independently and as part of a multi-disciplinary team.
18. Demonstrated ability to balance and effectively self manage workload in a dynamic work environment within prescribed timelines and adjust based on priorities.

NOTE:

Persons applying for this position must be prepared to work extended hours.

THE INCUMBENT SHALL COMPLY WITH ALL HEALTH AND SAFETY POLICIES AND PRACTICES FOR THIS POSITION AND THE WORKPLACE
