

CITY OF HAMILTON

PUBLIC WORKS DEPARTMENT

(HAMILTON WATER DIVISION – PLANT MAINTENANCE & TECHNICAL SERVICES - LOCATION - 700 WOODWARD AVE. N.)

SCADA TECHNOLOGIST - CUPE 5167

SUMMARY OF DUTIES

Reporting directly to the Supervisor - SCADA, the successful candidate shall support the safe, efficient and effective delivery of water/wastewater treatment, distribution and collection for City of Hamilton Water as a technical resource under Plant Maintenance and Technical Services – SCADA. This individual will be responsible for day to day troubleshooting, monitoring, preventative maintenance and installation/repair work performed on SCADA systems and related network communications equipment supporting the successful operation of water and wastewater treatment plant(s), municipal wells, water/wastewater pumping stations, reservoirs and CSO tanks within the City of Hamilton. In addition, this position is required to oversee, coordinate and implement ongoing maintenance pertaining to the City's SCADA system hardware and software as required in the division.

The SCADA Technologist will assist and advise Plant Operations sectional staff and project teams in the operation, maintenance and implementation of SCADA systems. Individual shall be capable of performing tasks that include on-call operational support, technical analysis, design, programming, troubleshooting, preventative maintenance, provide solutions and implement fixes associated to SCADA application, networking, security and monitoring applications and related hardware.

GENERAL DUTIES

The SCADA Technologist must work as part of a team to deliver and support technology solutions to all parts of the City's Water & Wastewater Operations group. As a member of that team the individual will be required to openly communicate plans and strategies to overcome system specific problems so potential impacts to other systems can be mitigated. The duties to be performed in this position include:

Maintain and troubleshoot controls related hardware typically found within SCADA related PAC panels, network access closets as well as gear located in core SCADA datacenters which includes plant fibre/Ethernet physical layer.

Provide field service support for SCADA Data Centers, Network Campus Layout / physical layer and other SCADA components, including however not limited to servers, firewalls, routers, gateways, switches, UPSs, View Nodes, OITs and associated equipment. Conduct routine preventive maintenance, emergency service, diagnosis and repair to systems and equipment.

Identify, investigate, document, research, diagnose, troubleshoot, repair and resolve problems and/or deficiencies related to SCADA system, network performance/stability and SCADA equipment impacting production and/or operations ability to remotely monitor and control water/wastewater process.

Utilize the Computer Maintenance Management System to maintain equipment records and work order history.

Assist ongoing development, implementation, maintenance, management of and enforcement of the SCADA standard.

Evaluate on an ongoing basis the SCADA System overall network performance, review and document hardware logs, events, alarms, key indicators and metrics etc.

Install, operate, maintain, troubleshoot, repair and test various network communication types, devices and topologies associated to full scale industrial fiber Ethernet LANs.

Review in detail SCADA system programming (PAC, HMI, OIT, Switch Configuration) performed internally as well as externally by contractors or consultants for compliance with City's standards and provide direction when necessary.

Responsible for the delivery and compliance of all Water and Wastewater treatment mandates as they relate to the operations of the City's water and wastewater SCADA systems.

Plan, implement, monitor and oversee the delivery of ongoing/existing or new capital programs to ensure adherence to City's SCADA Standard.

Participate in SCADA FAT (Factory Acceptance Test) and pre-SAT/SAT (Site Acceptance Test) as required.

Assist Consultant Engineers in the preparation of contract specifications including, electrical, instrumentation, network, control, start-up, commissioning and maintenance.

Advise the Supervisor SCADA of continuing abnormal conditions, breakdowns, malfunctions or similar problems that may become evident from time to time.

Provide technical training and guidance to Water & Wastewater Operations staff on related matters.

Provide on-call support and emergency response services for the SCADA systems monitoring, control, data and/or equipment/hardware failures.

Perform other duties as assigned, which are directly related to the major responsibilities of the position.

Work in accordance with the provisions of applicable Health and Safety legislation and all City of Hamilton corporate and departmental policies and procedures related to Occupational Health and Safety.

QUALIFICATIONS

1. Must be able to demonstrate a level of expertise related to the duties described above, normally acquired through a College Diploma or university degree in Electrical, Controls Technology or Computer/Network Engineering Technology with progressive work-related experience including industrial PLC Controls, Programming and Networking.
2. Demonstrated knowledge of configuring/programming networked hardware/devices such as switches, routers, firewalls, relevant network certification such as Cisco CCNA considered an asset.
3. Must be capable of working with a wide variety of electrical/electronic devices and network communication equipment, including specialty test equipment/devices such as OTDR, LSPM or OLTS etc.
4. Proven experience working with, installing, testing, troubleshooting, repairing, certifying and maintaining structured cabling, fibre specialty certifications such as termination, splicing, testing etc. considered an asset.
5. Extensive field experience pertaining to EI&C, competent applying various troubleshooting techniques to resolve SCADA related issues.
6. Must have extensive demonstrated knowledge of electrical/mechanical systems that interface with PAC/HMI software for effective SCADA deployment and implementation. Broad range as well as depth of knowledge to augment water and wastewater treatment process knowledge required.

7. Demonstrated experience configuring and programming industrial database servers and industrial field devices using GE iFix, Proficiy Historian, Proficiy Machine Edition, Rockwell Automation (ControlLogix Platform) and Inductive Automation Ignition platforms, along with knowledge of configuring databases using Microsoft SQL Server and other software.
8. Demonstrated ability to support process optimization/improvement initiatives by performing technical analysis against process control parameters/variables in order to determine operational efficiencies, document findings and feedback to appropriate stakeholders.
9. Ability to assist in the preparation and/or review of: specifications, network block diagram and other related technical documents.
10. Experience reading and interpreting engineering drawings (P&IDs, Control Panel / Loop Drawings etc.) and accompanying technical documents such as process control narratives, contracts, technical memorandums, datasheets, installation and operation manuals, procedures etc.
11. Must be proficient in various industrial communication protocols such as Modbus TCP/IP, Modbus RTU, DeviceNET, Profibus, Ethernet/IP, DNP3, IEC 61850 etc.
12. Working knowledge of computer operating systems such as Windows Server ~~2008/2012~~, Windows 7, Linux etc, software applications such as MS office, Word, Excel, Visio, Visual Basic, SQL Server.
13. Proven knowledge of, and professional experience working in virtualized server / datacenter environment, must be a competent user of VMware, virtualization certifications considered an asset.
14. Must be self-motivated and capable of working independently and as part of a team, must excel at planning, organizing and supporting projects.
15. Highly effective communication, presentation, interpersonal, organizational and multi-tasking skills.
16. Experience working in a water and wastewater treatment environment would be an asset.
17. Demonstrated ability to work amongst multi-disciplinary staff in a results oriented unionized environment.
18. Must be able to handle multiple changing priorities.
19. An effective communicator (verbal, written and presentation), honed through practical experience.
20. Must hold valid Class "G" Driver's Licence.
21. Must be able to lift up to 23 kg (50 lbs) when required.

THIS POSITION REQUIRES A VALID CLASS "G" DRIVER'S LICENCE AND PROOF THEREOF IS REQUIRED AFTER HIRE.

Must possess and maintain a Class "G" Driver's License valid in the Province of Ontario and a point-free driving record and or record found to be satisfactory to the City of Hamilton. This position requires a personal vehicle for use on the job.

THE INCUMBENT SHALL COMPLY WITH ALL HEALTH AND SAFETY POLICIES AND PRACTICES FOR THIS POSITION AND THE WORKPLACE
