

## **CITY OF HAMILTON**

### **PUBLIC WORKS DEPARTMENT**

### **ENGINEERING SERVICES – DIRECTOR’S OFFICE – LOCATION – VARIOUS)**

### **SENIOR PROJECT MANAGER, ENGINEERING SERVICES**

#### **SUMMARY OF DUTIES**

Reporting to the Director of Engineering Services, the Senior Project Manager is responsible for providing key support, taking initiative and acting as a resource to the Director. In this temporary (18 month) developmental opportunity, the Senior Project Manager will work on strategic projects within the division and cross-divisionally as part of the Public Works Continuous Improvement Program.

Coordinates and manages projects that are of a Divisional and strategic nature and focused on Divisional objectives; provides support to high priority initiatives or Divisional programs.

Takes initiative and coordinates Process Improvement projects within the Division.

Works closely with the Senior Project Manager of Project Management & Quality within the Division.

Researches and participates in operational planning and the development of strategic initiatives; assists the Director to implement organization change management.

Assists the Director in developing agendas and participates in Divisional Senior Management meetings.

Coordinates the development and review of strategic briefings to the Director, writes Council reports, presentations, and other documents as required.

Leads or participates in multi-disciplinary teams and represents the Director on corporate, departmental, and Divisional committees and project teams as directed.

#### **GENERAL DUTIES**

The Senior Project Manager oversees and/or leads special projects utilizing cross-functional Divisional work teams as directed by the Director and Divisional Senior Management.

The Senior Project Manager will:

Participate in multi-disciplinary teams comprised of staff not only from the Public Works Department, but from other City Departments and outside agencies in order to address Divisional, Departmental, and corporate initiatives in meeting the objectives.

Initiate and participate in the development and implementation of the Divisional operational work plans that includes goals, objectives and performance indicators and financial impacts for organizational units, and monitors and prepare reports and other documentation as required.

Assist in the implementation of operational initiatives oriented to improve the efficiency and effectiveness of Divisional operations.

Interact with consultants on Divisional projects including the preparation of specifications and terms of reference, researching and overseeing the collection of data and reviewing/commenting on consultants' reports and recommendations.

Provide research and analysis on pertinent issues, develop policy or make recommendations for appropriate action to the Director.

Receive and answer inquiries from the public, other City departments, outside agencies, other governments, consultants, contractors and vendors.

Liaise with other City departments and external agencies such as the Ministry of Environment, Conservation Authorities, neighbouring municipalities, and stakeholder groups as it relates to Divisional matters.

Monitor and control operating and capital expense budgets for assigned projects and initiatives.

Assist with the preparation and monitoring of the annual operating and capital budget for the area of responsibility.

Prepare purchase order requests and other documentation for the purchase of goods and services for the implementation and support of various activities.

Write reports and/or articles, prepare and deliver presentations, facilitate meetings, and compose correspondence related to major responsibilities.

In the absence of the Director, liaise directly with the Acting Director.

Maintain an understanding of industry standards and City operating guidelines, including standards defined in provincial regulations in consideration of the operational requirements for the Division.

Work in accordance with the provisions of applicable Health and Safety legislation and all City of Hamilton corporate and departmental policies and procedures related to Occupational Health and Safety.

Perform other duties as assigned that are directly related to the major responsibilities of the job.

## **QUALIFICATIONS**

1. Considerable and demonstrated experience in a public works environment with experience and responsibilities for policy/program initiatives and analysis, project management, financial and performance metrics, and change management strategies.
2. Must be self-motivated and capable of working independently and as part of a team, using highly effective leadership and communication skills. Must excel at taking initiative, planning, organizing, communicating and implementing projects, while leading and participating on diverse teams.
3. Knowledge of Divisional programs and services; the City's role, function, legislative and policy framework, and current issues affecting local government with an understanding of public sector management accountability framework.
4. Proven experience and knowledge of applicable theories, practices and trends in Project Management, performance measurement, continuous improvement and quality management systems in a Public Works related environment.
5. Extensive relevant experience in the municipal Public Works environment with relevant business knowledge. In particular, knowledge about work within the right-of-way, capital delivery, engineering design process, construction management and inspection services are beneficial.
6. Possesses a demonstrated record of performance, leadership, diplomacy, technical competence, customer focus, innovation/creativity, team advocacy and commitment to results.

7. Thorough knowledge and understanding of statutes, regulations, and by-laws affecting the Division (e.g. Acts/Regulations including but not limited to the Environmental Protection Act, Municipal Act, Excess Soils Regulation and Occupational Health & Safety Act).
8. Demonstrated experience and ability to lead or participate in cross-functional teams, foster cooperative and collaborative working relationships and to take multi-partner projects to successful completion.
9. Excellent written and verbal communication skills and a demonstrated ability to convey issues and concepts in a convincing manner.
10. Demonstrated ability in writing reports, with developed presentation skills.
11. Demonstrated ability to maintain confidentiality, exercise good judgment and discretion in dealing with politically sensitive and labour relations matters.
12. Lean Six Sigma certification is desired. Where the successful candidate is not formally trained and certified in Lean Six Sigma methodologies, training may be provided and upon successful completion of the training, the applicant will be Green Belt certified.
13. Computer literacy and proficiency utilizing Microsoft products (Word, Excel, Power Point, & Outlook), and other software programs which may be required by the Division.
14. Ability to work outside regular business hours, as required.

**THIS POSITION REQUIRES A VALID CLASS "G" DRIVER'S LICENCE AND PROOF THEREOF IS REQUIRED AFTER HIRE.**