

CITY OF HAMILTON

PUBLIC WORKS DEPARTMENT **TRANSPORTATION DIVISION – ROADWAY MAINTENANCE - MANAGER'S OFFICE – LOCATION –** **VARIOUS)**

SENIOR PROJECT MANAGER, ROADWAY MAINTENANCE

SUMMARY OF DUTIES

Reporting to the Manager of Roadway Maintenance in the Transportation Division, the Senior Project Manager is responsible for providing key support and acting as a resource to the Manager.

Coordinates and manages projects that are of a strategic nature and focused on Sectional objectives, but also Divisional objectives; provides support to high priority initiatives or programs.

Coordinates Process Improvement projects within the Section and Division

Coordinates or supports Quality Management initiatives within the Section and Division

Researches and participates in operational planning and the development of strategic initiatives; assists the Manager to implement organization change management.

Assists the Manager in developing agendas and participates in Sectional and Divisional Senior Management meetings.

Coordinates the development and review of strategic briefings to the Manager; and writes Council reports, presentations, and other documents as required.

Leads or participates in multi-disciplinary teams and represents the Manager on corporate, departmental, Sectional committees and project teams as directed.

GENERAL DUTIES

The Senior Project Manager oversees and/or leads special projects utilizing cross-functional Sectional and Divisional work teams as directed by the Manager.

The Senior Project Manager will:

Participate in multi-disciplinary teams comprised of staff not only from the Public Works Department, but from other City Departments and outside agencies in order to address Divisional, departmental, and corporate initiatives in meeting the objectives.

Interact with consultants on Divisional projects including the preparation of specifications and terms of reference, researching and overseeing the collection of data and reviewing/commenting on consultants' reports and recommendations.

Participate in the development and implementation of the Sectional operational work plans that includes goals, objectives and performance indicators for organizational units, and monitors and prepare reports and other documentation as required.

Assist in the implementation of operational initiatives oriented to improve the efficiency and effectiveness of Sectional and Divisional operations.

Provide research and analysis on pertinent issues, develop policy or make recommendations for appropriate action to the Manager.

Receive and answer inquiries from the public, other City departments, outside agencies, other governments, consultants, contractors and vendors.

Liaise with other City departments and external agencies such as the Ministry of Environment, Conservation Authorities, neighbouring municipalities, and stakeholder groups as it relates to Divisional matters.

Monitor and control operating and capital expense budgets for assigned projects and initiatives.

Assist with the preparation and monitoring of the annual operating and capital budget for the area of responsibility.

Prepare purchase order requests and other documentation for the purchase of goods and services for the implementation and support of various activities.

Write reports and/or articles, prepare and deliver presentations, facilitate meetings, and compose correspondence related to major responsibilities.

In the absence of the Manager, liaise directly with the Acting Manager.

Maintain an understanding of industry standards and City operating guidelines, including standards defined in provincial regulations in consideration of the operational requirements for the Section.

Work in accordance with the provisions of applicable Health and Safety legislation and all City of Hamilton corporate and departmental policies and procedures related to Occupational Health and Safety.

Perform other duties as assigned that are directly related to the major responsibilities of the job.

QUALIFICATIONS

1. Proven experience and knowledge of applicable theories, practices and trends in Project management, process improvement and quality systems,
2. Considerable demonstrated experience in a public works environment with experience and responsibilities for policy/program initiatives and analysis, project management, and change management strategies.
3. Extensive relevant experience in the municipal Public Works environment with relevant business knowledge.
4. Knowledge and understanding of performance measurement and continuous improvement processes in a Public Works related environment.
5. Experience with quality management systems preferred
6. Lean Six Sigma certification is desired, Black Belt certification preferred.
7. Must be self-motivated and capable of working independently and as part of a team. Must excel at planning, organizing, and implementing projects.

8. Demonstrated financial management skills including the development, implementation and monitoring of budgets.
9. Thorough knowledge and understanding of statutes, regulations, and by-laws affecting the Division (e.g. acts/regulations including but not limited to the Environmental Protection Act, Municipal Act, and Occupational Health & Safety Act).
10. Highly effective leadership, facilitation, communication, presentation, conceptual problem-solving, interpersonal and organizational skills, with the ability to multi-task and adopt quickly to change.
11. Demonstrated experience and ability to lead or participate in cross-functional teams, foster cooperative and collaborative working relationships and to take multi-partner projects to successful completion.
12. Knowledge of Divisional programs and services; the City's role, function, legislative and policy framework; and current issues affecting local government with an understanding of public sector management accountability framework.
13. Computer literacy and proficiency utilizing Microsoft products (Word, Excel, Power Point, & Outlook), and other software programs which may be required by the Division.
14. Excellent written and verbal communication skills and a demonstrated ability to convey issues and concepts in a convincing manner.
15. Possess a demonstrated record of performance, leadership, diplomacy, technical competence, customer focus, innovation/creativity, team advocacy and commitment to results. The incumbent will have a high level of personal integrity and will be an excellent communicator.
16. Possess excellent public relations, report writing, and presentation skills and demonstrate the ability to lead and participate on diverse teams.
17. Demonstrated ability to maintain confidentiality, exercise good judgment and discretion in dealing with politically sensitive and labour relations matters.
18. Ability to work outside regular business hours, as required.

THIS POSITION REQUIRES A VALID CLASS "G" DRIVER'S LICENCE AND PROOF THEREOF IS REQUIRED AFTER HIRE.