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	The City of Har	milton is comm	nd Occupational Health and Safety Act) nitted to maintaining an inclusive work
POLICY STATEMENT	environment th of each person Employees wil	nat promotes n n. In this divers I have the opp	nutual respect for the dignity and worth se and equitable Workplace, all ortunity to contribute fully to the City of
	Hamilton's mis contribution wi		d values, and each Employee's unique J.
	or Discrimination any work-related social functions Employer, or in prohibits Haras from any person Volunteer Advi	on by any of its ed functions, o s, such as holi n any other wo ssment and Di on including Er isory Committe	nent free from any form of Harassment s Employees, in the Workplace, and at or in any other work-related and/or staff day parties sanctioned by the ork-related circumstances. The City scrimination, and it will not be tolerated mployees, Employers, members of ees, Agencies and Boards, Elected users, and citizens in the Workplace or

The City of Hamilton upholds a zero tolerance to Harassment and Discrimination. Employees of the City of Hamilton are entitled to work in an environment free from Harassment and Discrimination that is based on any of the protected grounds under the Ontario *Human Rights Code*, which includes:

Race

- Sex (including pregnancy)
- Colour
- Disability
- Ancestry
- Sexual Orientation
- Place of Origin (where one was born)
- Age
- Ethnic Origin
- Marital Status (includes same sex partnership status)
- Citizenship
- Family Status
- Creed
- Gender Identity

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	Record employ	ment only)	r which a pardon has been granted (in stance (in housing/accommodation
			ions of Workplace Violence and utlined in the <i>Occupational Health and</i>
	and service us form of violenc or operated fac communication Committees, A	ers and will no e or other inap cilities or public ns with Employ gencies and E	safety and security of all Employees t tolerate harassment involving any propriate behaviors at any City owned c space, in written or verbal yees, members of Volunteer Advisory coards, Elected Officials, service users, ocation where City staff are considered
PURPOSE	Hamilton's cor supportive wor from occurring facility or publi complaints of I	nmitment to m kplace by prev in the workpla c space and, v Harassment a	nd its procedure is to outline the City of aintain a healthy, respectful and venting Harassment and Discrimination ace and in any City owned or operated where necessary, to act upon nd Discrimination promptly, fairly, ard for confidentiality for everyone
	is required to h investigating H procedure (Pro	nave a policy a larassment co ocedure for Re nsistent with tl	Ith and Safety Act, the City of Hamilton and procedure for managing and mplaints. This policy and its associated solving Harassment and Discrimination he City's obligations under the fety Act.
	Harassment an grounds under Human Rights complaint with Skills Develop	nd Discriminat the Ontario <i>H</i> Tribunal. All E the Ministry o ment. The rigl	o pursue complaints relating to ion based on any of the prohibited <i>Juman Rights Code</i> with the Ontario imployees also have the right to file a f Labour, Immigration, Training and hts and processes for unionized r varied under their collective

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	that addresses This policy con Discrimination Employees, ind responsibilities	concerns relation ntains definitio and identifies cluding Manag of members	e in the Workplace Prevention Policy ated to Workplace Violence. ns related to Harassment and the rights and responsibilities of all gement, as well as the rights and of Volunteer Advisory Committees, ed Officials, volunteers and service
	users.	Doards, Electe	ed Officials, volunteers and service
SCOPE	not limited to re employees, an interns, as well applies to men and Boards, El Service recipie and individuals with support fro to the intent of respectful beha or Discrimination Harassment or reasonable and Harassment ar include: comm letters; issuand requesting inju Should member have witnessed Employee, they Anyone who has involving an ind Volunteer Advi Integrity Comm	egular, tempo d to contracto l as applicants nbers of Volur lected Officials ents, visitors to s conducting b om the City of this policy an aviour and not on against Em Discrimination d necessary s nd Discrimination d necessary s as a concern of d Harassment y can initiate a as a concern of dividual who is isory Committen issioner as p	r of Hamilton Employees, including but rary, contract and probationary ors, consultants, volunteers, students, a for employment. This policy also nteer Advisory Committees, Agencies, s, volunteers and members of the public o and users of City facilities/public space ousiness with the City of Hamilton, or Hamilton, are also expected to adhere d are expected to demonstrate t to engage in any form of Harassment ployees or other individuals/groups. If on occurs, the City will take all teps to ensure an environment free from tion to the extent possible, which may expected behaviours; cease and desist obass notices; contacting Police; prosecution. ic believe they have been subject to or t or Discrimination involving an a complaint under this policy.

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Definitions			
Abuse of Authority	authority to inti	midate, threate sistent with Cit	of power or authority or perceived en or coerce an individual in a manner y policies. May include behaviours
	compror	mise or mistrea	
	econom career c	ic livelihood, o of an individual	's job or threatening a person's r interfering with or influencing the ; lackmail and coercion.
	Abuse of authorshouting, belitt unjustifiably with	brity may also t ling a person's thholding infor	take the form of behaviours such as work, favouritism/exclusion, mation that a person needs to perform inates to take on personal errands.
Bad Faith	motivated by ill fairness or imp information. It i	i will, hostility, artiality, lack c ncludes seriou	t with an ulterior motive, for example, malice, personal animosity, lack of of total honesty such as withholding us carelessness, recklessness, and perized by an intention to mislead.
Complainant	Any person wh	o makes a cor	nplaint.
Disability	disfiq or illi foreg injur phys deaf impe anim devio	gurement that ness and, with going, includes y, any degree sical co-ordinat ness or hearin ediment, or phy nal or on a whe ce, ndition of ment	sical disability, infirmity, malformation or is caused by bodily injury, birth defect out limiting the generality of the a diabetes mellitus, epilepsy, a brain of paralysis, amputation, lack of ion, blindness or visual impediment, g impediment, muteness or speech vsical reliance on a guide dog or other eelchair or other remedial appliance or tal impairment or a developmental

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Discrimination	proc spok 4. a me 5. an in rece the k Disability shou present and pa namely, one ba Involves differe which is based grounds under adverse impact to the <u>Ontario I</u> elements: 1. not i and 2. inste pers 3. havi	esses involved en language, ental disorder, njury or disabili ived under the <i>Norkplace Sal</i> Id be interpret ast conditions, ased on perce ential treatment the Ontario <i>H</i> ton the individ Human Rights ndividually ass circumstances ead, making st on's presume	ity for which benefits were claimed or e insurance plan established under fety and Insurance Act, 1997. ed in broad terms. It includes both as well as a subjective component, ption of disability. It of an individual or group of individuals in part, on one or more of the protected luman Rights Code and which has an dual or group of individuals. According <u>Commission</u> , it includes the following essing the unique merits, capacities a of a person; ereotypical assumptions based on a d traits; of excluding persons, denying benefits
Employee Employer	includes all Em including, but r and contract E In accordance a person who e services of one subcontractor	nployees of the not limited to, r mployees. with the <i>Occul</i> employs one c e or more work who performs	elationship with an Employer. This e City of Hamilton, union and non-union egular, casual, temporary, probationary pational Health and Safety Act, means or more workers or contracts for the kers and includes a contractor or work or supplies services and a
	contractor or s	ubcontractor v	work or supplies services and a who undertakes with an owner, ocontractor to perform work or supply

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Frivolous		or importance,	riousness or sense; of little or no not worthy of serious notice; not
Harassment			tious comment or conduct that is b be known to be unwelcome.
Management	but not limited t with City Emplo Executive Direct People Leaders "directing mind be held liable b Ontario <i>Humar</i> that prevent an Workplace. Event	to elected offic oyees), the Cit ctors, Directors s. These indivi " of the organiz oy a court or tri or <i>Rights Code</i> Id disrupt Hara en non-superv nind" if they ha	r directing the work of others, including ials (when in a supervisory relationship y Manager, General Managers, s, Managers, and Supervisors, and duals are considered a part of the zation and the City of Hamilton could bunal if these individuals violate the themselves or fail to engage in actions assment or Discrimination in the isors may be considered to be part of ve <i>de facto</i> supervisory authority or for the guidance of employees.
Workplace Harassment	Safety Act mea a) enga again rease b) Work Workplace Har distressed, offe constitute Work • Ongoing • Repeate • Practica • False ac • Spreadin • Excludir • Underm • Constan	ans: aging in a cours nst a worker in onably to be kin conably to	efined by the Occupational Health and se of vexatious comment or conduct a workplace that is known or ought hown to be unwelcome, or Harassment. Make a person feel uncomfortable, dated. Types of behaviour that may ment include, but are not limited to: ng comments or name calling estures or comments umours, gossip, or innuendo ignoring someone rately impeding a person's work vork guidelines y information or purposefully giving the

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Policy No: HR-61-13 Page 7 of 16	 Approval: 2023-09-13 Yelling or using profanity Criticizing a person persistently or constantly Belittling a person's opinions Unreasonable blocking of applications for training, leaves of absence. or promotion Tampering with a person's personal belongings or work equipment Abuse of power or authority which negatively disrupts or prevents the performance of Workplace duties or unduly influences Workplace decisions, or requests to perform duties outside the scope of job requirements such as requests for personal errands Persistent, excessive or unjustified criticism and constant scrutiny beyond reasonable exercise of supervisory duties Intimidation Public performance reviews that undermine the individual's credibility or undermine their ability to perform Being coerced to engage in conduct that is not consistent with Workplace expectations of the City of Hamilton. Bullying Actions which create a "Poisoned Work Environment" which is hostile, intimidating or offensive Workplace Harassment is generally not an isolated insult or adverse comment; nor is it a reasonable action taken by an employer or supervisor relating to the management and direction of workers or
Poisoned (Toxic) Work Environment	 the workplace. A work environment where inappropriate comments, behaviour or the display of offensive material has an adverse impact on an individual or a group. The offending behaviour does not need to be directed towards an individual but may have an adverse impact in the Workplace that goes beyond the original incident. The adverse impact can include psychological suffering. A Poisoned Work Environment may result from a pattern of events or a single, serious remark or action. A Poisoned Work Environment can also be known as a toxic work environment.

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-				
Respondent	Any person who is the subject of a complaint (i.e., a complaint is made against them).			
Sexual and Gender- based Harassment	Sexual and Gender-Based Harassment includes unwanted or unwelcome actions or comments of a sexual or gender-related nature. Sexual and Gender-based Harassment does not have to be sexual in nature. Stereotypical comments or actions about one's gender can be a form of Sexual and Gender-based Harassment. Sexual and Gender-based Harassment can happen to anyone. This includes Workplace Sexual Harassment.			
	Usually, Sexual and Gender-based Harassment is a pattern of behaviour that occurs over a period of time; however, a single incident can be serious enough to be considered Sexual and Gender-based Harassment.			
	Workplace Sexual Harassment is further defined under the <i>Occupational Health and Safety Ac</i> t to include:			
	• engaging in a course of vexatious comment or conduct against a worker in a workplace because of sex, sexual orientation, gender identity or gender expression, where the course of comment or conduct is known or ought reasonably to be known to be unwelcome,			
	 making a sexual solicitation or advance where the person making the solicitation or advance is in a position to confer, grant or deny a benefit or advancement to the worker and the person knows or ought reasonably to know that the solicitation or advance is unwelcome. 			
Bullying	Bullying is the misuse of power or position to persistently criticize, condemn or openly humiliate an individual, in a manner that undermines their ability. This involves the misuse of power or aggression to control or distress another. The power differential can take various forms, including the exercise of power in numbers, through one's position etc. The behaviour is often repeated. Bullying can also take many different forms, including physical, verbal, non-verbal, unduly influencing a decision, social isolation or overt exclusion etc.			
Trivial	Of very little value or importance.			

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Vexatious	Without reasonable or probable cause or excuse; harassing; annoying; instituted maliciously or on the basis of improper motives; intended to harass or annoy.
Workplace	Workplace includes all locations where business or social activities of the City are conducted. This policy may apply to incidents that happen away from work (e.g., inappropriate social media posts, phone calls, e-mails or visits to an employee's home, incidents at luncheons, after work socials).
Terms & Conditions	The following terms and conditions apply to this Policy:
 Discriminatory or Harassing Behaviours 	 Discriminatory or harassing behaviour results from actions directed at specific individuals or groups, which are unwelcome or unwanted or may be actions which are not directed at a particular individual, but have created a "Poisoned Work Environment" which is hostile, intimidating or offensive. Examples of discriminatory or harassing behaviours include, but are not limited to: Racial or ethnic slurs Written or verbal abuse or threats based on a protected ground Unwelcome remarks, jokes, nicknames, taunts, suggestions related to a person's body, attire, age, marital status, sex or gender, ethnic or racial origin, creed, disabilities, sexual orientation, or any protected grounds Practical jokes related to a protected ground which result in embarrassment or insult or negatively affect work performance Abuse of Authority which undermines performance or threatens careers, based on a protected ground Vandalism of personal property Displays of racist or other offensive or derogatory material Derogatory cartoons or graffiti based on a protected ground Patronizing or condescending behaviour or language which reinforces stereotypes and undermines self-respect Inappropriate references to racist organizations or individuals Accessing, displaying, transmitting or storing (including on the City's technology systems, including computer network etc.) material which violates any Canadian federal or provincial law or City by-law or directive, or is harassing,

Corporate Human Res Work Environment Policy No: HR-61-13	Image: Constraint of the second se	ent and n Policy 7, 2005)
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Policy No: HR-61-13 Page 10 of 16	 Approval: 2023- discriminatory, or obscene and conducive to a Poisone Work Environment. (See <u>City of Hamilton Computer</u> <u>Acceptable Use Policy</u>). Examples of Sexual and Gender-based harassment include b not limited to: Demanding hugs Cornering, leaning over or similar examples of invading personal space Making unnecessary physical contact, including unwar touching Using language that puts someone down and/or comm towards a person that are sex-specific derogatory nam Leering or inappropriate staring Making gender-related comments about someone's ph characteristics or mannerisms Making negative comments or treating someone badly because they don't conform with sex-role stereotypes Showing or sending pornography, sexual pictures or cartoons, sexually explicit graffiti, or other sexual image (including online) Sexual jokes, including passing around written sexual j (for example, by e-mail) Rough and vulgar humour or language related to gend Using sexual or gender-related comments or conduct t someone, spreading sexual rumours (including online) Making suggestive or offensive comments or hints abo members of a specific gender Making sexual proposition Verbally abusing in a sexual manner Threatening or taunting someone based on gender Bragging about sexual provess 	-09-13 ed out are nents nes nysical es jokes er jo bully
	Demanding dates or sexual favoursAsking questions or talking about sexual activities	
	 Making an employee dress in a sexualized or gender-s way 	
	 Engaging in behaviours that undermine someone's sta position of responsibility Making threats to penalize or otherwise punish a perso refuses to comply with sexual advances (known as rep Display of sexually offensive material 	on who

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	Making solicitati		sts or suggestions (known as sexual
2. Complaints	Complainants and Respondents have the right to confidential, objective advice from the Human Rights & Workplace Harassment Investigator for the City of Hamilton.		
		•	Harassment and Discrimination Issues ng of complaints, including the following
	 Complaint to the City of Hamilton, through an Employee's Supervisor 		
	 Complaint directly to the Human Rights & Workplace Harassment Investigator in the Human Resources Department 		
	 Application to the Human Rights Tribunal of Ontario Filing of a grievance for those Employees covered under a collective agreement 		
		int to Police if	a criminal act is believed to have
3. Confidentiality	The City of Hamilton will make every reasonable effort to maintain confidentiality for Employees involved in Harassment and Discrimination complaints or incidents subject to the requirements of procedural fairness of the investigation and resolution procedure. Confidentiality extends to all records relating to complaints, including but not limited to meetings, interviews and investigation results. Breaches of confidentiality may be subject to appropriate disciplinary action. Complainants, Respondents and witnesses will be advised to maintain confidentiality concerning complaints or incidents. Any record of discipline which occurs as a result of a complaint will be included in the disciplined Employee's file for the length of time required by law However, all records are subject to the provisions of the <i>Municipal Freedom of Information and Protection of Privacy Act</i> and may be subject to disclosure under the Act or as otherwise required by law.		
4. Procedural Fairness	this policy. Pro with a fair asse	ocedural fairne	ess govern all activities occurring under ss ensures that parties are provided complaint, Respondent(s) will be aised against them and parties to the

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	investigation w respond to alle		l with a meaningful opportunity to against them.
5. Reprisal	A reprisal is an action or threat that is intended as retaliation for claiming or enforcing a right under the <i>Ontario Human Rights Code</i> and <i>Occupational Health and Safety Act</i> .		
	Any form of retaliation against parties involved in a complaint (including a Complainant, Respondent, Witness, Investigator etc.) will be considered a serious violation of this Policy and will not be tolerated. Such retaliatory actions may be subject to disciplinary action, up to and including termination of employment.		
6. Trivial, Frivolous/ Vexatious Complaints	The City of Hamilton prohibits complaints that are trivial, frivolous, vexatious or made in bad faith. Any Employee found to have lodged such a complaint may be subject to disciplinary action, up to and including termination of employment.		
Responsibilities			
Shared Responsibility	supportive of Discriminati ensure that Discriminati	environment fr ion. Employee their work env on.	ght to work in a healthy, respectful and ree from Harassment and es share a collective responsibility to vironment is free from Harassment and
	All Employees have a positive obligation to report incidences of Harassment and Discrimination when they become aware of them.		
	operated fa manner. Th Manageme Agencies a	cilities and pu e responsibilit nt, members c	ght to access and enjoy City owned and blic spaces in a respectful and inclusive ies of Employees, the Employer, of Volunteer Advisory Committees, ected Officials, volunteers and service
Employee Responsibility	to Harassm	ent and Discri	ed to attend mandatory training related mination prevention. Failure to attend without a valid reason approved by a

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Employer Responsibility	 including ter Employees are or may Employees Discriminati Supervisors Harassmen It is the resp cooperate fr Policy and t Complaint. the ongoing investigation who knowin false or mis action up to Provide a W that is base <i>Rights Code</i> in the Occup Ensure corp Ontario Hur Safety Act. Ensure infor Harassmen Ensure visit City owned Provide Har all Employe Create an e incidents of Provide a p Discriminati manner, and 	rmination. must not enga- be perceived a are required t on, Personal f or Managers t Investigator ponsibility of a ully in any atter to cooperate fi This includes investigation n. Any Employ n or the resolu- gly or reckles leading inform and including Vorkplace free d on the prote e and Persona pational Healt porate Policies man Rights Co- rmation and ir t prevention p ole notification or operated fa- rassment and es. Invironment th Harassment and on complaints d appropriate Complainant	shall result in discipline up to and age in any behaviour or comments that as Harassment or Discrimination. to report incidents of Harassment, Harassment, or Reprisal to their or to the Human Rights & Workplace in Human Resources immediately. All individuals covered by this Policy to empts to resolve a matter under this ully in the investigation of any maintaining confidentiality in relation to as well as upon completion of the yee who refuses to participate in an ution of a matter under this Policy, or sly makes a false statement or gives nation, will be subject to disciplinary g termination of employment. from Harassment and Discrimination acted grounds under the Ontario <i>Human</i> al (Workplace) Harassment as outlined th and Safety Act. and Procedures comply with the ode and Occupational Health and instruction on the content of a rogram is shared with all Employees. To f Harassment prevention program in acilities and public spaces. Discrimination prevention education to at encourages the reporting of all and Discrimination. dle and investigate Harassment and a in the most effective, fair and timely in the circumstances. and Respondent (if Employees of the of the investigation in writing and advise

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-		-	Approval: 2023-09-13
Policy No: HR-61-13 Page 14 of 16 Management Responsibility	 of Hamilton Managemen of Harassmen incidents of ignored or of Managemen managing a supervision to address p address Em Harassmen Ontario Hun Safety Act, Demonst tolerating Ensure E Harassm Make all from Hara Consult v Investiga 	ective action the to address wo ant is responsible ent and Discri- t or Discriminal Harassment a condoned. In order to p perceived Har popyee complet t on the basis man Rights Co Management rate appropriat or condoning imployees are ent and Discri- reasonable ef assment and I with the Huma tor on all matt	Approval: 2023-09-13 at has been or will be taken by the City orkplace Harassment or Discrimination. ole for providing a Workplace that is free mination, and for intervening if ation occurs. They must ensure that and Discrimination are not tolerated, ole for their own actions as well as g the actions of staff under their revent Harassment and Discrimination, assment and Discrimination, and to aints with respect to Discrimination or of the protected grounds under the ode and the Occupational Health and will undertake the following actions: the behaviour by never engaging in, Harassment or Discrimination. attending mandatory training related to mination prevention. forts possible to protect Employees Discrimination. n Rights & Workplace Harassment ers that may pertain to this Policy.
	Employed discrimin with this Resolving Manager Workplace learning of be occurr Workplace approach suspecte bring forv o Respond complain Harassm Harassm	e reports that ated against, a Policy and the g Harassment nent must con ce Harassmen or suspecting ring. In consul ce Harassmen n an Employee d because so vard concerns immediately to ts by contactin ent Investigate	imination is suspected, or if an they are being harassed or action must be taken in accordance associated Procedure (Procedure for & Discrimination Issues). Accordingly, sult with the Human Rights & t Investigator immediately upon that Harassment or Discrimination may tation with the Human Rights & t Investigator, Management must if Harassment or Discrimination is me Employees may be reluctant to a. to any Harassment or Discrimination ing the Human Rights & Workplace or Only a Human Rights & Workplace or may formally investigate a ination Complaint (see the Procedure

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Service Recipient/User/Visitor /Volunteer Responsibility	 for Resolving Harassment and Discrimination Issues). Management who are aware of Harassment or Discrimination and do not take corrective action in consultation with the Human Rights & Workplace Harassment Investigator, may be subject to disciplinary action, up to and including termination of employment. In consultation with the Human Rights & Workplace Harassment Investigator/Labour Relations, take remedial action with Employees who violate this Policy, including disciplinary action, training, education or any other action deemed appropriate given the circumstances. Service recipients, visitors to and users of City facilities/public space and individuals conducting business with the City of Hamilton, or with support from the City of Hamilton are expected to demonstrate respectful behaviour and must not engage in any behaviour or comments that are or may be perceived as Harassment or Discrimination towards employees and/or other individuals/groups. In addition, volunteers and service users have a duty to report of acts of violence, vandalism and/or inappropriate behaviours to a City employee and/or a designated person of the appropriate organization within 24 hours. Any individual who is not an Employee who refuses to participate in an investigation or the resolution of a matter under this Policy will be subject to appropriate suspension, denial of services, prohibited from accessing City facilities, or suspension/removal from Volunteer Advisory Committee, Agency, Board, etc., as deemed appropriate in the circumstances.
RELATED DOCUMENTS	 The following are related documents to this Policy: Legislation: Ontario Human Rights Code
	 Occupational Health and Safety Act Accessibility for Ontarians with Disabilities Act Municipal Freedom of Information and Protection of Privacy Act

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	 Procedu Issues 	ıre for Resolviı	ng Harassment and Discrimination	
	Transge	 Policies: Protocol for Gender Identity and Gender Expression; Transgender and Gender Non-Conforming Persons Violence in the Workplace Prevention Policy 		
		place Harassm	on on this Policy, contact a Human nent Investigator in Human Resources,	
HISTORY	This policy replaces previous Harassment and Discrimination Prevention Policy, approved by Council on April 27, 2005 (Report HUR05005).			
	The Corporate Policy Review Group and an Employment Lawyer, specializing in Human Rights, were consulted in the revisions made to this Policy.			
	Approved by Council of the City of Hamilton 2014-02-12.			
	This Policy was updated to be consistent with Bill 132 and changes to the <i>Occupational Health and Safety Act</i> coming into effect on September 8, 2016.			
	The policy was revised to combine the Harassment & Discrimination Policy and the Personal Harassment Prevention Policy.			
	HRLT reviewed the updated policy 2023-05-29.			
	Corporate Policy Review Group reviewed the updated policy on 2023-06-05.			
	Senior Management Team reviewed updated policy on 2023-07-20.			
	Legal Services	Legal Services reviewed the updated policy on 2023-08-16.		